

BABILLA

BABILLA RETURN FORM

Please print this form and fill out completely.

1.Name: _____

2.Address (Street, City, State, Zip): _____

3.Return Authorization Number: _____

(Please obtain this number by contacting customer service by emailing returns@babilla.com.

Packages without this number will not be accepted.)

4.Item(s) Returning (please include product number and description):

i.e. 33015 Filigree Earrings - Jupiter Collection

5.Reason for Return. Please check appropriate box:

- Did Not Receive Item in Time
 - Wrong Finger Size Received
 - Item received is not as Described
 - Item is Damaged
 - Found Elsewhere Cheaper
 - Other, Please Specify
 - Wrong Item Received
 - Wrong Engraving Received
 - Item received is not as Pictured
 - Item is of Poor Quality
 - Personal Reason
- _____

6.Contact me regarding the Wrong / Damaged / Defective Merchandizing

- Yes
- No

7.Type of Return. Please check the appropriate box:

- Refund the money in the form of original payment.
- Exchange for another item (please indicate item in comments below).

8.Any further comments

For your protection, please send all returns via registered and insured mail to:

**BABILLA
7290 NW 66TH ST
MIAMI, FLORIDA 33166
USA**

In order to protect the package against possible theft, please do not write Babilla, jewelry, silver or any other luxury related word. Babilla can not be responsible for return shipping losses.

Return process

Our Returns Department will inspect and verify the condition of the item once we receive the return. Returns take approximately ten business days to process upon receipt of the item. Babilla will refund the full cost of the item EXCLUDING shipping, handling and insurance charges. Refunds will be made using the mode of payment used in the original purchase. If an order shipped is defective, then Babilla will only reimburse shipping and handling up to a max of \$24.

Conditions of return

- A. Items must be returned in the same condition as it was sent from Babilla within a month of purchase. Orders received after this date will not be accepted for a refund, exchange or repair.
- B. Any returns showing signs of wear or those that have been engraved, altered, resized (by a jeweler other than Babilla), or damaged in any way will not be accepted for return.
- C. Custom orders like orders with engraving, special finger sizes cannot be accepted back for a return (refund, exchange or repair).
- D. Badly packed or uninsured items will not be accepted.

Again, please return every item within a month of purchase with all of its original materials for the refund. If you have any questions, please contact our customer service at returns@babilla.com. Thank you for shopping at Babilla for fine handmade jewelry.